Sarah Nelson

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# Education

## Bachelor Degree | Expected Graduation Date May 2019 | CSU monterey bay

* Major: Spanish Language and Hispanic Culture

## Associate degree | 2017 | west valley community college

* Major: Communication

# Work Experience

## customer service representative/cashier | Sweet retreat | july 2015-october 2015

* Provided customer service and efficiently and respectfully met the needs of customers
* Followed closing protocol during closing shifts

## food service representative/cashier | target | december 2015-august 2017

* Lead closing and opening protocols and trained new employees in said protocols
* Trained new employees for cafe duties
* Efficiently and respectfully served customers
* Prepared food in a clean and efficient manner

# Volunteer Experience

## instructor | john ozuna’s k.o. kung fu karate | march 2014-present

* Taught students of all ages in the various forms, techniques, and weapon sets in the martial art system of Bok Fu Do

## cabin leader | camp campbell outdoor science school | october 2012-april 2016

* Supervised groups of children aged 11-13 during weeklong camp sessions, caring for physical and emotional wellbeing of students
* Set clear expectations for students in a positive and respectful manner
* Communicated with staff about any issues in a clear and respectful manner
* Worked with a team of staff and cabin leaders

## Zooteen | happy hollow park and zoo | may 2014-august 2014

* Worked and collaborated with Zoo Volunteer Staff and Keepers to assist with the care of animals
* Presented animals and relevant information to public
* Assisted educators in managing behavior and teaching children ages 4-13 during weeklong summer camps